



## SUCCESS STORY:

## Byer California

### Fashioning Streamlined Processes, Communications, and Productivity

#### The Client

Byer California is a leading garment manufacturer that supplies fashion merchandise to major store brands like JCPenney, Macy's, and Dillards. Byer has grown to include a large selection of clothing styles for women of all ages, and has become one of the leading garment manufacturers in the United States.

#### The Challenge

Laborious processes were hindering Byer's productivity, impeding production, and delaying their time to market advantage. Byer contracts with overseas manufacturers to produce merchandising accessories such as labels, tags, sizers, and hangers. Byer's accessory design change and communications processes were time consuming and inefficient. The California-based design team would create new design images within HTML pages and manually email them, with instructions, to the overseas manufacturer.

## SharePoint Benefits

CompuCom Application Services helped Byer California implement Microsoft Office SharePoint Server 2007. The solution provides:

- ▶ Process automation efficiencies
- ▶ Real-time information exchange
- ▶ Streamlined communications
- ▶ An easy to use web portal interface
- ▶ Improved productivity and morale



### The Solution

CompuCom Application Services deployed Microsoft Office SharePoint Server 2007 as Byer's unified platform for contractor communication, business process automation, and real-time information exchange. The solution has become the central hub for posting, updating, and viewing product details, including merchandising accessory images and specific production instructions. Through a VPN connection, the new web-based portal solution enables manufacturers to obtain a dashboard view of products displayed by store, division, or product line. The solution also automates previously manual communications process, generates email alerts, and provides real-time visibility into design changes and product history.



### The Results

CompuCom's SharePoint solution is systematically streamlining Byer's business process and enabling the company to enjoy higher staff productivity and greater morale, faster production turnaround, and lower cost of operations. CompuCom's SharePoint solution has relieved Byer of inefficient and time-consuming graphic design update and contract partner notification processes. Through Microsoft Office SharePoint Server 2007, Byer now easily shares designs with manufacturers through a centralized image library. Workflows generate automatic alerts and initiate subsequent workflow processes to the contractors.

Learn more about CompuCom's broad range of services and how seamless integration can help you drive greater business value from your IT infrastructure. Visit us online at [www.CompuCom.com](http://www.CompuCom.com) or call us at 1.800.225.1475 today.

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CompuCom Systems, Inc. is a leading IT outsourcing company providing infrastructure management services, applications services, systems integration and consulting services, as well as the procurement and management of hardware and software. With 20 years of IT experience, CompuCom employs more than 11,000 highly skilled associates who have earned a combined total of more than 42,000 industry certifications company-wide. As experts in workplace services, CompuCom's unique Integrated Infrastructure Management™ (IMM) solution reduces costs, increases productivity, and helps clients gain maximum value from information.



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